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Dr S H H Zaidi,  
Eastwood Group Practice,  
335 Eastwood Road North,  
Leigh on Sea,  
Essex SS9 4LT

9<sup>th</sup> July 2013

Dear Dr Zaidi,

**Re: 335 Eastwood Road North Surgery**

Thank you for sharing your surgery plans with us regarding 335 Eastwood Road North Surgery.

NHS England have contacted the Chairman and Vice Chairman of the Health Overview and Scrutiny Committee. Their view is that your practice have undertaken all reasonable steps to try to mitigate the impact on patients during the time the surgery will be refurbished. The Committee advise that they consider the most important thing is that the telephone system is uninterrupted during these building works. A further comment was received regarding access for elderly and disabled patients, but the Scrutiny Committee are happy that the pharmacy next door will provide access for these patients during the completion of the works.

Please keep us informed of progress and alert us immediately to any problems that you may experience during the building works which we understand will take approximately 12 weeks and are due to commence on 15<sup>th</sup> July 2013. Once the works are finished, please contact us in order that we can arrange a site visit.

We do hope the building works go well, that you will be pleased with the end results and that your patients will benefit.

Yours sincerely,



Carol Barnes  
Assistant Contracts Manager  
NHS England

